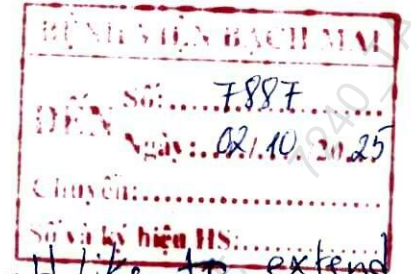


Hospital.

Dear Dr. Doan Manh Tin and the entire medical team at Bach Mai



On behalf of my wife and our family, I would like to extend our deepest gratitude for the exceptional care, kindness, and professionalism you provided during the delivery of our baby.

This was a very important and emotional moment in our lives, and thanks to your expertise and support, everything went smoothly and safely.

We are especially grateful to you, Dr. Tin and also Dr. Nguyen Thanh Ngọc for your patience, dedication, and guidance throughout the process.

Your reassurance and skill gave us confidence and peace of mind. To the nurses, midwives, and all staff members, thank you for your tireless effort, compassion, and encouragement at every stage.

Because of your teamwork and commitment, my wife and baby are both healthy and well, and our family will always remember this experience with appreciation. We feel truly blessed to have been under your care at Bach Mai Hospital.

with heartfelt thanks and respect,

Hicham DIFALLAH

On behalf of my wife and my family.